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### HOW TO INSTALL A HERO TANK:

- 1) A level surface is required, both on the platform and the base.
- 2) The platform and or base must be level, firm and free of any sharp objects.
- 3) The tank should be correctly secured, using the tie-down areas provided.
- 4) The fittings need to be tightened properly using adequate thread tape. Do not over tighten, this could cause the inner seal to twist and cause leaking.
- 5) The inlet and outlet piping needs to be properly supported & secured to prevent excessive movement and ensure minimal force on the tank.
- 6) The lid must be attached correctly to prevent light from getting into the tank.
- 7) Make sure the warranty is read carefully to ensure correct installation.

### YOUR 10-YEAR QUALITY WARRANTY ON WATER AND 3-YEARS CHEMICAL STORAGE TANKS

The warranty is for the period from date of purchase and is against faulty workmanship and material defects. It is warranted that the tank is suitable for the use stipulated by the purchaser at the time of purchase, but is subject to the raw material manufacturer's limitations regarding chemical compatibility. All tanks are subject to our standard quality tests for impact, cure and thickness with the relative information archived for future reference: stipulated in SANS 1731:2017. The warranty is limited to repair/replacement of a defective unit at point of purchase and does not cover any consequential loss or damage. This warranty will not apply in the event of, but not limited to, any of the following:

- Filling rate exceeding overflow rate.
- Incorrect installation. See the minimum requirements for satisfactory installation on the left.
- Damage sustained during handling, storage, installation or subsequent modifications i.e. welding modifications.
- Damage or discolouration of the tank due to storage of chemical agents not recommended by **Hero Rotomoulders**.
- Damage, failure/leakage resulting from broken, loose or incorrectly and over tightened installed fittings or the use of metal/steel fittings.
- Storage of excessively heated liquid.
- Using the tank for the transportation of liquids where the design was not intended.
- Foundation or stand not being large enough to support the entire base without any overhang of the tank nor strong enough to carry full load of the tank taking into consideration the S.G of the material stored.
- Base found not to be smooth, level and free from any sharp objects.
- Vertical Tanks mounted on tank stands not tied down using tie-down points moulded in for this purpose. The tie-down should be tight enough to secure the tank when empty but should not be over tightened to cause distortion of the tank. Any tank stand utilizing slats shall not exceed a gap of more than 100mm.
- Where a horizontal is used for transport or mounted on a stand and is found not to have adequate straps tensioned to restrain the tank but not so as to distort or stress the tank.
- Tanks installed in areas where they will be subject to excessive heat or exposure to aggressive chemicals not compatible with the LLDPE material.
- Failure to produce a proof of purchase.

**Hero Rotomoulders** does not accept responsibility for installation and structural costs in case of repair or replacement. All replacements/values are subject to a pro rata calculation, based on usage and remaining warranty period.