



10 Year Warranty

The Warranty is for the period from date of purchase and is limited to repair or replacement of a defective unit at the point of purchase and does not cover any consequential loss or damage. This warranty warrants that the tank is suitable for the use stipulated by the purchaser at the time of purchase. All tanks are subject to our standard quality tests.

THE WARRANTY WILL NOT APPLY IN THE EVENT OF, BUT NOT LIMITED TO THE FOLLOWING:

- The inlet rate of the tank exceeding the outlet rate.
- Incorrect installation. Detailed installation instructions are available on our website: www.heroroto.co.za
- Any damage caused by incorrect handling, storing, installation or welding modifications.
- Damage to tanks by chemical substances not compatible with polyethylene or liquids above 40°C.
- Tanks installed in areas where they will be subject to excessive heat or exposure to aggressive chemicals not compatible with the LLDPE material.
- Use of tanks in transportation applications.
- Foundation not large enough to support the entire base without any overhang of the tank or strong enough to carry the full load taking into consideration the SG of the material stored.
- Damage to tanks resulting from incompatible, broken, loose or over tightened fittings.
- Base found not to be smooth, level and free from any sharp objects.
- Failure to provide a proof of purchase

Replacements and values are calculated on a pro rata calculation based on the usage and remaining warranty period. Ensure your tank is specified in your building insurance policy.